

## Investec Online: User Access Request and Agreement Form for Clients of Financial Advisers

In order to ensure that your user access to Investec Online can be set up quickly and accurately to reflect the level of information required, please complete **all** sections, before signing overleaf the Client specific section (Section 5: Agreement) and returning the form your Investment Manager.

**Please complete one form for each user request**

### Client to complete

#### 1 Client details

<input type="checkbox"/> MR	<input type="checkbox"/> MRS	<input type="checkbox"/> MISS	<input type="checkbox"/> MS	<input type="text"/> OTHER	
<input type="text"/> FIRST NAME			<input type="text"/> LAST NAME		
<input type="text"/> RESIDENTIAL ADDRESS					
<input type="text"/>				<input type="text"/> POSTCODE	<input type="text"/>
<input type="text"/> EMAIL		<input type="text"/> MOBILE		<input type="text"/> TELEPHONE	

You will have access to view your valuations and annual reports online and you will be notified by email when they are available to view. **We will not send you paper copies of your valuation or annual report by post.**

However, if you would prefer to receive paper copies of your valuations or annual reports by post please tick the relevant box

☐ Valuations

☐ Annual Report

#### 2 Security

Please provide a memorable six-letter word that will be used for security purposes.

     

Please Note:

- Each applicant must have their own email address and preferably mobile telephone number.
- To login for the first time it will be necessary to call the Client Service Centre and have access to your PC or laptop, and your mobile phone. Kindly also have your user name (your email address) and the memorable six-letter word used in this application to hand as these will be required.

#### 3 Financial Adviser details

Financial Adviser Name	<input type="text"/>
Adviser Firm Name	<input type="text"/>

#### 4 Terms and conditions for Investec Online

Investec Wealth & Investment (IW&I) offers Investec Online to you in accordance with the applicable 'Terms for Investec Online'. These are detailed in the Terms and Conditions document provided to you, and are reprinted below for convenience.

##### Disclaimer

The information contained on our website is published in good faith and has been obtained from trade and other sources believed to be reliable and accurate. No representation or warranty, express or implied, is made by us or by any person as to its accuracy, completeness or fairness and it should not be relied on as such. Any opinions or estimates expressed reflect our judgement at this date and are subject to change without notice. Any references to tax allowances and reliefs are based upon our understanding of the current legislation, which is subject to change. We are not responsible for the accuracy of information contained within sites provided by third parties which may have links to or from our pages.

##### Username and Password

In relation to this Username and Password you acknowledge and undertake that:

- you will be responsible for the confidentiality and use of your Username and Password;
- other than with our prior written consent, you will not disclose your Username and Password to any other person for any purpose whatsoever;
- we may rely on all instructions, orders and other communications entered using your Username and Password, and you will be bound by any transaction entered into or expenses incurred on your behalf in reliance on such instructions, orders and other communications; and
- you will immediately notify us if you become aware of the loss, theft or disclosure to any third party or of any unauthorised use of your Username and Password.

If we believe that your Username and Password is being used without your knowledge by unauthorised persons, we may without prior notice suspend your rights to use Investec Online. Further, if we believe that you have supplied your

Username and Password to other persons in breach of this Schedule, then we may terminate access to Investec Online accordingly.

##### Data

We will provide you with such market data and information ('Data') through Investec Online as we may determine from time to time. Data is obtained from both our systems and that of third party data providers, which we believe to be reliable but may be subject to change without notice.

You acknowledge and agree that:

- we do not independently verify and have no responsibility whatsoever for the content or accuracy of the Data and we give no warranty or assurance of any kind:
  - as to the accuracy or completeness of any Data or as to the suitability of any Data for any purpose intended by you; or
  - that the third party provider has the right and entitlement to provide the Data; and we shall have no liability for losses, costs, liabilities or expenses (including, without limitation, any loss of profit) which may arise directly or indirectly from use of or supply of Data or for any infringement of any third party intellectual property rights by reason of the provision of Data;
- all Data is not to be interpreted as constituting any sort of advice or recommendation by us that any investment referred to therein is suitable for you;
- all Data is either our own property or the property of third party data providers and is protected by copyright and other intellectual property laws. It may be displayed, re-formatted, stored or printed for your personal non-commercial use only.

you agree not to reproduce, re-transmit or distribute Data to anyone without our prior written consent (and, where relevant, the prior written consent of the relevant data provider) and undertake that you will not sell or supply Data to any third party; and

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Terms and conditions for Investec Online (continued)

iv. you may print copies of any item in hard copy for your personal use or for use by others within your organisation. You may also download any item to a local hard disc provided it is for your personal use or access by others within your organisation.

**Data Protection Legislation**

Investec Wealth & Investment Limited is committed to processing your personal data in accordance with EU data protection laws.

We may use your personal data to provide you with services you request from us, or to manage your accounts, make decisions, detect and prevent fraud, fulfil any contractual relationship with you, undertake analysis and assessment, inform you about our products and services, ensure that we comply with legal and regulatory requirements and/or for other purposes where in our legitimate interests.

You must make sure that if you give us personal data about someone else, you should have a lawful basis for doing so, for example, you have their consent to share personal data with us. Where applicable, you should ensure they read this Data Protection Notice and understand how we will use and disclose their information, in the ways described in this Data Protection Notice.

For further details as to how Investec Wealth & Investment Limited uses personal data, please contact the Data Protection Officer or refer to our Data Protection Notice online at: [https://www.investec.com/en\\_gb/legal/UK/data-protection-notice.html](https://www.investec.com/en_gb/legal/UK/data-protection-notice.html)

**Liability**

You acknowledge that the operation of Investec Online is dependent upon computer and communication systems and software which may be susceptible to malfunction, unauthorised access, failure or interruption beyond the control of ourselves and that the Internet is not a completely reliable transmission medium and you agree that we shall have no liability and shall not be responsible for any failure to provide Investec Online on the occurrence of a Force Majeure event and in such circumstances, any obligation we may have to supply or continue to supply Investec Online shall be suspended pending resolution of the event or state of affairs in question.

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Agreement

I confirm my acceptance of the terms of Investec Online.

SIGNED

NAME

DATE

To be completed by Investment Manager

6

Login details

Fiscal Key/s for Access

1

3

5

2

4

6

7

Authorisation

I confirm that I have ensured that the client has the authority to access those accounts listed above.

Investment Manager Code

Authorisation

INVESTMENT  
MANAGER

DATE

Belfast	02890 321002	Edinburgh	0131 226 5000	Liverpool	0151 227 2030
Birmingham	0121 232 0700	Exeter	01392 204404	London	020 7597 1234
Bournemouth	01202 208100	Glasgow	0141 333 9323	Manchester	0161 832 6868
Bristol	01172 444860	Guildford	01483 304707	Sheffield	0114 275 5100
Cheltenham	01242 514756	Leeds	0113 245 4488		

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Please complete this form and return to your Investment Manager.

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